

# **Bus Travel Assistance Application**

School Transport Assistance Scheme (STAS)



The information on the tear off page must be read before completing this form.

Operator to complete Route number:	
TMR use only STIMS:	

Complete your application online to process your application faster

refer to point 13 under Eligibility on tear off page Lot number Registered plan/Survey plan number Alternatively, you can phone your local council and ask for this information.  Postal address Please tick if the same as above   Home telephone number Work telephone number Mobile telephone number  Work telephone number Mobile telephone number  Email address  Important: For fast processing, these details should be the same as those held by the student's school.  Reason for making this application  New application  Nate of previous school attended  Last date of enrolment
re following information will be used to determine eligibility in accordance with the policy of STAS.  Parent/guardian details Title Family name Given name/s  Your principal place of residence* (include property name and rural number if applicable)  Postcode  *refer to point 13 under Eligibility on tear off page Lot number Registered plan/Survey plan number assistance. Your registered plan and lot number can be found on your rates notice.  Alternatively, you can phone your local council and ask for this information.  Postal address Please tick if the same as above   Home telephone number Work telephone number Mobile telephone number  Email address  Important: For fast processing, these details should be the same as those held by the student's school.  Reason for making this application  New application
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New application
Name of previous school attended
Change of address Previous residential address Last date at that address
Other Please provide details Date of change
It is important to notify the school of any address change and the bus company of any change to travel
patterns. If you don't it may affect your assistance.
patterns. If you don't it may affect your assistance.  Distance to nearest school by the shortest trafficable route
Distance to nearest school by the shortest trafficable route  This information is used to assess eligibility. Assistance will be provided on the designated service for the area.
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Distance to nearest school by the shortest trafficable route  This information is used to assess eligibility. Assistance will be provided on the designated service for the area. In some circumstances, this service may not operate to the nearest school.  Please tick (*) what type of school/s the student/s attend and complete the appropriate section/s below

Section	Type of school	Name of nearest school to your house	Distance (one way)
А	Nearest state primary		km
В	Nearest non-state primary*		km
С	Nearest state secondary		km
D	Nearest non-state secondary*		km

		IMKU	se only	
	Verific	ation	Date	Initials
I	Map Info	On road	Date	IIIIIIIIII
	km	km	/ /	
	km	km	/ /	
L	km	km	/ /	
	km	km	/ /	

# 4. Names of students applying for bus travel assistance

Important: Student details must match records held by the school attended.

Family name	Given name	Other initials	Male/ Female (M/F)	Year (grade)	Date of birth
1.					
2.					
3.					
4.					

# 5. School details of students applying for assistance

Student's given name (as shown above)	Exchange/ overseas student^ (Y/N)	Name of school attended	Distance to this school*
1.			
2.			
3.			
4.			

<sup>\*</sup>refer to point 4 under Eligibility on tear off page for details on measuring. ^refer to point 11 under Eligibility on tear off page

# 6. On what days will the service be used?

(Please tick (  $\checkmark$  ) the days specifying am/pm - actual times are not needed)

Student's given name (as shown	First date of travel on this		nday	Tuesd	lay	Wedn	esday	Thur	sday	Frio	day	Total number of days	Total number of days	Is more than one service used to
above)	bus this year	am	pm	am	pm	am	pm	am	pm	am	pm	(am)	(pm)	get to school?
1.	1 1													
2.	1 1													
3.	1 1													
4.	1 1													

# 7. Names of other students already receiving or applying for transport assistance

Do not include students listed at section 4.

Family name	Given name	Other initials	Date of birth	Name of school attended	Type of assistance received for this student or type applied for
1.			/ /		
2.			/ /		

<sup>\*</sup> of the type attended

# 8. Certification by parent/guardian

I certify that the above information provided is true and correct and I have read and agree to the conditions of travel as listed on the attachment of this application. I understand that I am required to complete a new application within seven days should there be any change in the information contained in this application. It is further understood that the Department of Transport and Main Roads (TMR) reserves the right to withdraw travel assistance and recover monies paid, if investigations show the student/s to be ineligible. I understand that persons who intentionally provide false information to obtain a benefit may be liable to a fine under Section 149(3) of the Transport Operations (Passenger Transport) Act 1994.

In order to assess an applicant's ongoing entitlement to assistance, TMR will verify student's personal details with the school
attended and schools will disclose to TMR updated information for that purpose.

In order to assess an appattended and schools wi						s perso	nal details v	vith the	school
Signature			Date						
Privacy statement: TMR collects operator, these details will be u accessible by authorised TMR st personal details will not be disc Act 2009. Some of the student's discretion of the relevant bus op	sed to provide a pr taff and may also b closed by TMR to ar s personal informat perator.	reliminary asse pe provided to t ny other third pa tion including r	essment of your eligibili the local conveyance co arty without your conse name, school and curre	ty for school tra mmittee and De ent unless requi nt year level ma	nsport assistan epartment of Ed red to do so by y appear on a b	ce before lucation s the law or ous pass o	e being forward staff as required r for the purpos created and issu	ed to TMR d. Your and se of <i>Infori</i> ued at the	t. These details are d the student's mation Privacy e request and
			m to the operat	or proviai	ng the tra	ınspoi	rt within s	even d	iays
ection B - to be com	pleted by t	ne bus o	perator						
Operator's name				F	Route numbe	er/s			
L									
Kilometre operator An increase in payment of completed. These forms Fares-based operators to	category will or are available f	rom your ne	earest TMR office.			ory Appl	lication (form	n F3731	) has been
Student's given name	tudent's given name  Date government  funded travel began				Fa		ne nearest hool	Tran	sLink Top Up Code
(from previous page)	funded trav on its service				tion S	ingle	Weekly	Level	Application ID
*Notes section provided Operator's certificat		m for any ac	ditional informati	ion or attach	documenta	ition if i	required.		
I certify I have assessed		dent/s as el	ligible under the S	TAS and hav	e issued int	erim ap	proval base	ed on th	e information
provided. I agree to advise TMR of a approval is subject to fin no entitlement whatsoev I understand that person	al approval of ver to payment	TMR. It is fu for transpo	orting the student/	that if I wron s.	gfully certify	y a stud	lent/s as be	ing elig	ible, I will have
of the Transport Operation						., 20		,	0 0 0 0
Signed			Date						
		TA	AD use only						
	Appr		MR use only						
Student's name	Yes	No	Data entry	details	Travel %		N	Notes	
	103	110							
	1	1	1			1			

## Approving officer's certification

I have assessed this application in accordance with the approved school transport policies and procedures and certify that the student/s is/are entitled to the level of assistance granted.

Officer's signature	Date		
		/	/

## Input officer's certification

I have reviewed travel details on this application with details recorded in STIMS and confirm the student/s is/are not receiving assistance for the same journey/s approved on this application. Appropriate details have been accurately recorded in accordance with the STIMS user manual.

Officer's signature	Date
	/ /

Notes



# **Bus Travel Assistance Application**

School Transport Assistance Scheme (STAS)

These instructions must be read before completing this form. Please remove this page and keep it for your records.

# **Conditions of travel**

The School Transport Assistance Scheme (STAS) provides assistance to enable school students to attend education facilities. Travel on school transport services is subject to requirements of the Transport Operations (Passenger Transport) Act. Parents are asked to note the following conditions and ensure their children are also made aware of these conditions. Further information on the STAS and additional application forms are available at www.translink.com.au/schooltransport

## Applying for bus travel assistance

It is recommended to apply online for faster application processing https://www.qld.gov.au/transport/public/school/school-transport-assistance/apply-for-school-transport-assistance

Complete this form if you wish to apply for distance-based travel assistance. Fill in all questions on the form. If you do not it may delay the processing of your form.

Return the completed form to your local bus operator. This must be done within seven days of the student starting to travel on the bus.

Applications can only be accepted for the current school year.

If the student catches more than one bus to get to school, an application form must be completed for each bus service.

If the student changes school or address during the year you will need to reapply for assistance. You must also inform TMR if the number of times the student catches the bus each week changes.

The bus operator will issue interim approval only. Final approval for assistance can only be granted by TMR.

TMR will advise successful applicants in writing. If your application is unsuccessful, you will be advised by your local bus operator.

# Eligibility This is a summary and is subject to change. Full and current details are available at www.translink.com.au/schooltransport

Eligibility for STAS is dependent on the applicant meeting all relevant criteria of the scheme. The distance criteria must be met and the student must travel on the designated service for the area in which they reside in order to quality for government funded travel. This assistance cannot be transferred to another operator. Other general conditions must also be met before assistance can be approved. Full details can be found at www.translink.com.au/schooltransport

The following conditions apply under the STAS:

- 1. Students must be enrolled at an approved school.
- 2. State primary school students (years prep to 6) must live more than 3.2km by the shortest trafficable route from the nearest state primary school. Non-state primary students (years prep to 6) must live more than 3.2km from both the nearest state school and non-state school of the type attended.
- 3. State secondary school students (years 7 to 12) must live more than 4.8km by the shortest trafficable route from the nearest state secondary school. Non-state secondary students (years 7 to 12) must live more than 4.8km from both the nearest state school and non-state school of the type attended.
- 4. Measuring: A Geographical Information System is used to identify and measure the shortest trafficable route between the residential property and the nearest state school. Measurements are taken over roads open for public use.
- 5. Students are only eligible to receive assistance on the designated bus service for their area. This service is determined by TMR. In some circumstances, the designated service will transport students to other than the nearest school, due to historical or practical reasons.
- 6. Financial assistance may be available under the provisions of the safety-net scheme for financially disadvantaged students residing close to their nearest school.
- 7. Financial assistance may also be available for those parents who choose to transport their children by private motor vehicle. Conveyance allowance may also be available to parents who drive their child/children to the bus service.
- 8. In some circumstances, eligible students who do not attend their nearest state school may receive travel assistance based on the distance to the nearest state school. Parents are then responsible for payment of any excess fares to the school attended.
- 9. Students living in an area services by a kilometre-based school bus service are not eligible for assistance on fares-based services.
- 10. Students from overseas, interstate or on student exchange programs are not eligible to receive travel assistance.
- 11. Students attending TAFE colleges are not eligible to receive transport assistance.
- 12. Travel assistance is only available from one address and to one school facility. This address must be the principal place of residence of the student's parent or guardian. For students under shared guardianship, parents must decide from which address they will apply for assistance.

The Department of Education is responsible for transport assistance for schools with a disability. Please discuss eligibility requirements and assistance types for these students with the school attended.

### **Bus passes**

If bus passes are issued to students, these passes must be produced to the driver upon request.

Passes are not transferable. Bus passes must be returned to the bus company immediately upon the students ceasing to use the bus. A replacement fee will be charged for all lost passes. Damaged passes will be replaced at a nominal fee provided the damaged pass is produced and identifiable.

Any excess fares for a student's travel are to be paid directly to the bus operator.

## Code of conduct for school bus travel

TMR has in place a Code of Conduct for School Students Travelling on Buses. The Code applies to all students attending primary and secondary school in Queensland who use buses either to travel to and from school or for other school-related activities such as excursions.

The Code sets out prescribed standards of behaviour and examples of how your child can meet these standards.

Brochures outlining the Code of Conduct and detailing students and parents' responsibilities are available from your local bus operator or nearest TMR office as listed below.

# **Change of circumstances**

It is a parental/guardian responsibility to advise TMR within seven days when there is a change to a student's personal circumstances that would affect their eligibility for school transport assistance.

- 1. Complete and submit a new application form when a student changes school or address.
- 2. Complete and submit a new application form when a student goes from primary level (years prep to 6) to secondary levels (years 7 to 12), even if the student is remaining at the same school.
- 3. Notify TMR if the number of times the student uses the bus service changes during the year.
- 4. Advise the bus company and TMR when a student no longer travels on a particular service.

Circumstances may also change during a student's schooling which makes a student ineligible to continue to receive assistance. These can include, but are not limited to, a new school built in a local area, or a new road network.

TMR reserves the right to withdraw travel assistance and recover monies paid if investigations show the student to be ineligible. Persons who intentionally provide false information to obtain a benefit may be liable to a fine under Section 149 (3) of the Transport Operations (Passenger Transport) Act.

## TMR offices

Please contact your nearest office for further information on the STAS or go to www.translink.com.au/schooltransport

### **TransLink SEQ**

#### Southport

PO Box 10420

SOUTHPORT BC QLD 4215 Phone: (07) 5585 1857

Fax: (07) 2139 5081

Email: stgoldcoast@translink.com.au

## Ipswich

PO Box 630

BOOVAL FAIR QLD 4304 Phone: (07) 3813 8613 Fax: (07) 2139 5082

Email: stipswich@translink.com.au

# Carseldine

GPO Box 1412

BRISBANE QLD 4001 Phone: (07) 3863 9849 Fax: (07) 2139 5057

Email: carseldine.st@translink.com.au

#### TransLink Southern

**Toowoomba** (Darling Downs)

PO Box 629

TOOWOOMBA QLD 4360 Phone: (07) 4639 0727 Fax: (07) 2139 5072

Email: toowoomba@translink.com.au

#### Roma (South West)

PO Box 126 ROMA QLD 4455 Phone: (07) 4622 9509 Fax: (07) 2139 5116

Email: roma@translink.com.au

#### **TransLink Sunshine Coast/Wide Bay**

#### Maryborough (Wide Bay Burnett)

PO Box 371

MARYBOROUGH QLD 4650 Phone: (07) 4122 6115 Fax: (07) 2139 5064

Email: maryborough@translink.com.au

#### Maroochydore

PO Box 111

MOOLOOLABA QLD 4557 Phone: (07) 5452 1800 Fax: (07) 2139 5076

Email: maroochydore.st@translink.com.au Fax: (07) 2139 5050

#### TransLink Central

## Mackay

PO Box 62

MACKAY QLD 4740 Phone: (07) 4951 8673 Fax: (07) 2139 5073

Email: mackay@translink.com.au

## Rockhampton

PO Box 5096 Red Hill

ROCKHAMPTON QLD 4701 Phone: (07) 4931 1539

Fax: (07) 2139 5062

Email: rockhampton@translink.com.au

#### **TransLink Northern**

#### Cairns

PO Box 6542 CAIRNS QLD 4870 Phone: (07) 4045 7099 Fax: (07) 2139 5042

Email: cairns@translink.com.au

## **Townsville**

PO Box 7466

GARBUTT BC QLD 4814 Phone: (07) 4758 7544 Fax: (07) 2139 5050

Email: pttownsville@translink.com.au