



Driver Authorisation (DA)

Drivers of motor vehicles used to provide particular public passenger services are required to hold DA.

The purpose of DA is to maximise public confidence in public passenger services in relation to the drivers of public passenger vehicles. New DA applicants and holders of DA are required to meet and maintain the DA eligibility and suitability requirements.

DA requirements are outlined in this application and on the Department of Transport and Main Roads (the department) website www.tmr.qld.gov.au/driverauthorisation.

All forms are obtained on the department website searching by form number or category www.tmr.qld.gov.au/Find-a-form

If you hold a current DA elsewhere you may be eligible to apply under mutual recognition. For more information about mutual recognition eligibility please refer to www.tmr.qld.gov.au/driverauthorisation

Applicants for DA must have an entitlement to work in Australia

DA applicants must have a legal entitlement to work in Australia. Applicants must provide evidence specified in question 8 of the application form that they are:

- an Australian citizen
- a permanent resident of Australia
- a New Zealand citizen who is the holder of a special category visa as defined by the *Migration Act 1958* (Commonwealth), section 32
- entitled, under a visa granted under the *Migration Act* (Commonwealth) to work in Australia.

If you are not an Australian citizen or permanent resident, you must present your foreign passport, ImmiCard or Document for Travel to Australia at the time of application. You must also complete an *Authority to Check a Visa Holder's Work Entitlement* (form F4595) so the department can verify you have an entitlement to work in Australia. DA will only be issued for the duration of the temporary visa and no greater than one year for bridging visas.

Holders of DA must have an acceptable criminal history

Criminal history checks are undertaken by the department on all DA applicants before an application can be approved. Applicants cannot provide their own criminal history check, because the criminal history check information provided to the department for DA purposes contains more information than is normally released.

You must declare all charges and convictions from Queensland, interstate and any country. Conviction, as defined in the *Transport Operations (Passenger Transport) Act 1994* (PT Act) a finding of guilt and the acceptance of a plea of guilty, by a court, whether or not a conviction is recorded. All criminal history is considered, regardless of time elapsed.

Driver disqualifying offences are categorised into category A, B and C offences. Persons convicted of category A driver disqualifying offences are ineligible for DA. Persons convicted of a category B driver disqualifying offence cannot hold DA unless they can demonstrate an exceptional case exists. DA can also be refused if a person is convicted of a category C driver disqualifying offence or charged with a driver disqualifying offence (any category) and the charge has not been finally disposed of.

For more information about your suitability based on criminal history, refer to www.tmr.qld.gov.au/driverauthorisation

Holders of DA must have an acceptable traffic history

Traffic history checks are part of the DA application process for assessing the suitability of a person to hold DA.

For more information about your suitability based on traffic history refer to www.tmr.qld.gov.au/driverauthorisation

A DA application will not be accepted where an applicant has an alcohol interlock condition on their driver licence.

Medical fitness

Applicants must obtain and submit a *Medical Certificate for Motor Vehicle Driver* (form F3712) assessed in accordance with the commercial medical standards set out in *Austroads Assessing Fitness to Drive – For Commercial and Private Vehicle Drivers* publication. This publication is available from the Austroads website www.austroads.com.au.

The certificate must be no more than six months old. The applicant is responsible for payment of all fees associated with the issue of the certificate. Medical certificates not using form F3712 may not be accepted. Once an authorised passenger transport driver turns 75 years of age, the driver is required to submit a medical certificate issued for a commercial vehicle driver to the department on an annual basis.

Categories of DA

There are two categories of DA:

- Booked hire/taxi - authorises a driver to provide any public passenger service that requires DA including those services provided under General DA. Required by drivers of taxi and booked hire services (including services provided under a limousine licence).
- General - authorises a person to provide any public passenger service other than a taxi service or booked hire service.

Driver licence requirements

All applicants for DA must:

- Hold a current Australian open or restricted driver licence. **Applications cannot be accepted from a person that has an alcohol interlock condition on their driver licence.**
- Have held an open, restricted, provisional or probationary driver licence (Australian or overseas) for at least three year in total.

Additional requirements for Booked Hire/Taxi DA

In addition to the above requirements, Booked Hire/Taxi DA applicants must have held for a continuous period of at least one year any of the following licences or a series of the following licences:

- an Australian open, restricted, provisional or probationary driver licence
- a corresponding foreign licence issued by an *experienced driver recognition country* or a *recognised country* listed on the Austroads website. These are countries recognised as having similar driver licensing standards to Australia.

DA fees

Full payment of fees is required when the application is lodged. For more information about DA fees and refunds refer to www.tmr.qld.gov.au/driverauthorisation

How to submit your DA application

The application form must be lodged in person at a transport and motoring service centre (locations may be found on the Queensland Government website www.qld.gov.au). The form must be accompanied by evidence of identity (EOI), your driver licence, evidence of Australian work entitlement and full payment. For EOI requirements refer to www.qld.gov.au/EvidenceOfIdentity

The majority of applications are finalised within two weeks. Some applications can take longer while national criminal and traffic history checks are being obtained from other agencies. Upon approval of your application, you can use an interim industry authority as evidence that you are authorised until your industry authority card arrives in the mail. To obtain your interim industry authority by email ask to sign up for the department's e-reminders when submitting your application. For more information on e-reminders please refer to www.qld.gov.au/transport/enotice.

Missing application requirements such as a medical certificate must be provided within three months of your lodgement date. Failure to do so will result in your application lapsing and you will need to reapply as a new applicant.

Mutual recognition of equivalent occupation

If you are currently authorised to drive a public passenger service outside of Queensland you may be eligible to apply under mutual recognition. For further information regarding the application process and how to apply outside of Queensland, please refer to www.tmr.qld.gov.au/driverauthorisation

Digital photo and signature

When lodging in person at a transport and motoring service centre, you will be required to allow the taking of a digital photo and the recording of a digitised signature to help verify your identity and to reproduce the photo and signature on your industry authority card.



This form is to be used if you are applying for Queensland driver authorisation (DA) to drive a public passenger vehicle.

1. What category of DA are you applying for?

- ☐ Booked hire/taxi [to drive a vehicle providing any kind of public passenger service; including taxi and booked hire]
- ☐ General [to drive a vehicle providing any public passenger service; excluding taxi or booked hire services]

Note: If you do not meet the driver licence requirements for the category of DA you are applying for your application may be refused. Refer to page 2 for the driver licence requirements.

2. Customer Reference Number

Please provide your departmental customer reference number (CRN) if you have one. A CRN is a Queensland driver licence number, Adult Proof of Age card number or Industry Authority number.

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3. Personal contact details

Family name

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Given name/s

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Residential address

Postcode

Postal address (if different to residential address)

Postcode

Preferred contact telephone

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Email address

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If approved, your interim industry authority will be emailed for use until your industry authority card arrives in the mail.

Date of birth

Town/City of birth

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State of birth

Country of birth

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Town/City and state of birth details must be supplied if born in Australia

4. Have you ever been known by any other name?

No ☐ Go to Q5 Yes ☐ Give full details of all names

5. (a) Do you hold a current DA in another Australian state, territory or in New Zealand and are applying under mutual recognition ?

No ☐ Go to Q6

Yes ☐ Please present evidence of your DA with your application and complete *Equivalent Occupation Registration Notice Statutory Declaration* (form F2762).

(b) What is the expiry date of your DA medical?

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Mutual recognition applicants do not need to provide a new medical. Your DA may be issued to the expiry date of your medical if it expires earlier than your DA.

6. Driver licence details

(a) Do you have either:

- a current Australian open driver licence
- a restricted driver licence issued by a court order for driving a public passenger service. Your application will not be accepted if you have an alcohol interlock condition.

Yes ☐ No ☐ Your application may be refused if you do not meet the driver licence requirements on page 2.

(b) In the last five years have you held a driver licence issued by another Australian state, territory or overseas?

No ☐ Go to Q7

Yes ☐ Please provide details
Interstate driver licence number

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State/Country issued

Expiry date

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/	/
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If more than one non-Queensland licence history, please provide additional details.

Licence number

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State/Country issued

Expiry date

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/	/
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Note: you will need to present your interstate/overseas driver licence with your application. If insufficient space, attach a separate sheet.

7. (a) Have you lived in New Zealand or in another Australian state or territory?

No ☐ Go to (b) Yes ☐ Give details, then go to (b)
Where? When? (Year/s)

continued over page...

(b) Have you lived in any other country for more than 12 months in the last 10 years and been aged at least 18 years of age or more for any period during this time?

No ☐ Go to Q8 Yes ☐ Give details

Where?

When? (Year/s)

8. Entitlement to work in Australia

(a) Are you an Australian citizen, Australian permanent resident or a New Zealand citizen holding a special category visa?

No ☐ Go to (b)

Yes ☐ Give details, then go to Q9

Your application will be accepted on presentation of one of the following documents. Please tick (✓) which documents you will be providing and provide details below—

- | | |
|--|--------------------------|
| Green Medicare Card | <input type="checkbox"/> |
| Full Australian Birth Certificate | <input type="checkbox"/> |
| Queensland Birth Extract | <input type="checkbox"/> |
| Australian Citizenship Certificate/Extract | <input type="checkbox"/> |
| Australian Naturalisation Certificate | <input type="checkbox"/> |
| Australian Passport
(which is not expired more than two years) | <input type="checkbox"/> |
| New Zealand Passport | <input type="checkbox"/> |
| Other evidence, such as an adoption
extract or declaration of First Nations
Persons or descent | <input type="checkbox"/> |

Document number

Place of issue (if stated) Date of issue (if stated)

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Note: If your name is different from the name on the documents you are providing, you need to submit a change of name document. For a list of acceptable documents please refer to www.qld.gov.au/EvidenceOfIdentity

(b) Do you hold a current visa with a work entitlement?

No ☐ Your application cannot be processed. Please contact the Department of Home Affairs about your entitlement to work in Australia.

Yes ☐ Your passport, ImmiCard or Document for Travel to Australia will be required by the department along with a completed *Authority to Check a Visa Holder's Work Entitlement* (form F4595).

9. How long do you want your DA for?

One year ☐ Two years ☐ Three years ☐

Four years ☐ Five years ☐

Other ☐ / /

- The fee will be determined by the issue period chosen.
- If you have a work visa DA will not be issued past the expiry date of your temporary visa or for a maximum of one year for bridging visas.
- DA will not be issued past your medical certificate expiry date.

10. Medical Fitness

Applicants must submit a *Medical Certificate for Motor Vehicle Driver* (form F3712) issued in accordance with the commercial standards stated in the *Assessing Fitness to Drive - Commercial and Private Vehicle Drivers* medical standards. The certificate must be no more than six months old. Certificates not using form F3712 may not be accepted.

Drivers 75 and over must obtain a *Medical Certificate for Motor Vehicle Driver* (form F3712) every year for their driver licence. If you also hold DA the medical must be assessed to the commercial standards and presented to the department.

Are you submitting your medical certificate with this application?

Yes ☐ No ☐ This application will not be fully assessed until the medical certificate is lodged. The medical certificate must be submitted within three months of the application lodgement.

Note: This question does not apply to mutual recognition applicants.

11. Have you ever been convicted of a criminal, drug or weapons offence or been charged with any of these offences and the charge has not been finally disposed of?

Note: All criminal history, even if a conviction was not recorded, must be declared regardless of time elapsed. The department conducts a criminal history check on each applicant.

No ☐ Yes ☐ Please provide date, place, offence and outcome if known.

If insufficient space, attach separate sheet

12. Have you ever had a DA or equivalent authority suspended, cancelled or refused in Queensland or elsewhere?

No ☐ Yes ☐ If known give the authority number and details of the suspension or cancellation.

If insufficient space, attach separate sheet

continued over page...

(a) In the last five years have you had your driver licence amended, suspended, cancelled or have you been disqualified from holding or obtaining a driver licence, or have you committed a traffic offence other than parking (for example, speeding)?

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There is a vertical margin line on the left side, creating a narrow left margin. The paper appears to be from a notebook or a standard ruled document.

If insufficient space, attach separate sheet

14. Application consent and declaration

☒ I give my consent to the department taking, keeping, and using my personal information, digital photo and digitised signature for the issue of DA under the Transport Operations (Passenger Transport) Act, or as otherwise authorised by law.

I declare that:

Please note: An applicant in this application shall not:

- wilfully make or authorise the making of a statement that is misleading
- wilfully make or authorise the omission of any matter or thing without which the application is misleading in a material respect.

I state that I have read the consent and declaration and the information provided in this application is complete, true and correct in every detail.

Applicant's signature

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Date _____

Privacy statement: The department is collecting the information on this form to assess your suitability for a DA. The department is authorised by the Transport Operations (Passenger Transport) Act to collect this information and to obtain information from other government agencies relating to your criminal and driving history and by the *Migration Act* (Commonwealth) to verify your entitlement to work in Australia. The documents collected for the purpose of this application will be accessible by authorised departmental persons and some of this information may be disclosed to the Queensland Police Service and interstate licensing authorities as allowed under the Acts. If a NZ criminal history check is conducted NZ police will be provided your information and they may update their records.

If this application is approved, and an industry authority card is produced, the department's card contractor will have controlled access to your information, digital photo and digitised signature to make a card. Your information and digital photo may be accessed by authorised departmental persons or police exercising a power in relation to this Act, section 328A of the *Criminal Code Act 1899* or otherwise authorised under the *Police Powers and Responsibilities Act 2000*. The department will not disclose your personal details, documents or digital photo to any other third parties without your consent unless required by law.

Office Use Only over page...

Office Use Only - Checklist

Lodging Customer Service Centre (CSC) to complete

Lodgement date

CSC lodged at

 / /

Operator user ID

Booked hire/taxi ☐ General ☐

Mutual recognition application ☐ Criminal history check fee does not apply. Australian work entitlement not required.
The term fee is applicable for all Booked Hire/Taxi DA applicants.

Further action

Please indicate with a ☒ when completed/submitted, or a ☐ when not required.

EOI proof of identification ☐ (If not sighted, specify reason)

Work entitlement checked ☐ / / (Work entitlement end date)

1:1 match performed ☐

Fee paid ☐ \$ (Amount paid) (Receipt number)

Application forwarded to DA hub ☐

RO PT office to complete for DA applications referred by DA Hub

☐ Approved

☐ Refused

Decision maker name

Role title

Date / /

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Private and Commercial Vehicle Driver's Health Assessment

Transport Operations (Passenger Transport) Act 1994
Transport Operations (Road Use Management) Act 1995

Important information

This form is provided to guide your treating doctor's assessment of your medical fitness to drive. This assessment should be conducted in accordance with the national medical standards as set out in the *Austroads Assessing Fitness to Drive - Commercial and Private Vehicle Drivers* publication (AFTD).

- When making your appointment to see your treating doctor, we recommend that you advise the reason for your visit so that an appropriate length appointment can be made for you.
- It is recommended that you complete the health questionnaire below prior to attending your appointment.
- If you need to wear glasses/contact lenses/hearing aids when driving, take them with you to the assessment.
- At the beginning of your appointment, give this form to your treating doctor who will complete the rest of the form and retain it for their records.
- After the assessment, your health professional will complete the *Medical Certificate for Motor Vehicle Driver* (form F3712) for you to present to the Department of Transport and Main Roads (the department).

Your treating doctor's fees are set at their discretion and you are responsible for the payment of these fees.

Part 1 - Health Questionnaire - to be completed by the patient (this form will be kept by the health professional)

1. Personal details (please print)

Family name

Given name/s

Date of birth

State/territory/country of issue

Driver licence number (if known)

Please answer the following questions by ticking the applicable box. If you are unsure of a question, ask your health professional what it means before answering. Your health professional may ask you additional questions during the assessment.

- | | No | Yes |
|--|--------------------------|--------------------------|
| 1. Are you currently being treated by a health professional for any illness or injury? | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Do you use any drugs or medications prescribed by a health professional? | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Do you use any drugs or medications not prescribed by a health professional? | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Have you ever had, or been told by a health professional that you had any of the following? | No | Yes |
| 4.1 High blood pressure | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.2 Heart disease | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.3 Chest pain, angina | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.4 Any condition requiring heart surgery | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.5 Palpitations/Irregular heartbeat | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.6 Abnormal shortness of breath | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.7 Head injury/Spinal injury | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.8 Seizures, fits, convulsions, epilepsy | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.9 Blackouts, fainting | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.10 Stroke | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.11 Dizziness, vertigo, problems with balance | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.12 Double vision, difficulty seeing | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.13 Colour blindness | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.14 Kidney disease | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.15 Diabetes | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.16 Neck, back or limb disorders | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.17 Hearing loss or deafness | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.18 Psychiatric illness or nervous disorder | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.19 Sleep disorder, sleep apnoea or narcolepsy | <input type="checkbox"/> | <input type="checkbox"/> |

- | | No | Yes |
|---|--------------------------|---------------------------------------|
| 5. Have you ever had an ear operation, or do you use a hearing aid? | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Have you ever had any serious injury, illness, operation, or been in hospital for any reason? | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. Has anyone noticed that your breathing stops or is disrupted by episodes of choking during your sleep? | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. How frequently do you drink alcohol? | | |
| Daily | <input type="checkbox"/> | Occasionally <input type="checkbox"/> |
| Two-three times per week | <input type="checkbox"/> | Never <input type="checkbox"/> |

2. Patient declaration

I declare that the information I have provided on this form for my treating doctor is true and complete.

Patient's signature

Date

Important: Please do not send this completed assessment to the department as it should be retained by the treating doctor and form part of your medical file. Your treating doctor's recommendation regarding your medical fitness to drive should be recorded on the *Medical Certificate for Motor Vehicle Driver* (form F3712).

continued page 2...

Part 2 - Clinical Examination - to be completed by the treating doctor

Patient's details

Family name (please print)

Given name/s

Residential address

Postcode

Please be guided by the information your patient has provided in Part 1 - Health Questionnaire. You may apply appropriate tests other than those outlined here i.e. mine mental state, or equivalent for cognitive conditions.

1. Cardiovascular system

1.1 Blood pressure - (repeat if necessary)

Systolic mmHg mmHg

Diastolic mmHg mmHg

1.2 Pulse rate..... Regular ☐ Irregular ☐

1.3 Heart sounds..... Normal ☐ Abnormal ☐

1.4 Peripheral pulses..... Normal ☐ Abnormal ☐

2. Chest/Lungs

2.1 Chest/Lungs Normal ☐ Abnormal ☐

3. Abdomen (Liver)

3.1 Abdomen (liver)..... Normal ☐ Abnormal ☐

4. Neurological/Locomotor

4.1 Cervical spine rotation..... Normal ☐ Abnormal ☐

4.2 Back movement..... Normal ☐ Abnormal ☐

4.3 Upper limbs

(a) Appearance..... Normal ☐ Abnormal ☐

(b) Joint movements..... Normal ☐ Abnormal ☐

4.4 Lower limbs

(a) Appearance..... Normal ☐ Abnormal ☐

(b) Joint movements..... Normal ☐ Abnormal ☐

4.5 Reflexes..... Normal ☐ Abnormal ☐

4.6 Romberg's sign..... Normal ☐ Abnormal ☐

A pass requires the ability to maintain balance while standing with shoes off, feet together side by side, eyes closed and arms by sides, for 30 seconds.

5. Vision

5.1 What is your assessment of the person's visual acuity?

R	6/	L	6/	Binocular	6/
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5.2 Does this person need to wear glasses or contact lenses for driving? No ☐ Yes ☐

5.3 Visual fields..... Normal ☐ Abnormal ☐
(confrontation to each eye)

6. Hearing (Commercial vehicle drivers only)

6.1 Hearing..... Normal ☐ Abnormal ☐

7. Urinalysis

7.1 Protein..... Normal ☐ Abnormal ☐

7.2 Glucose..... Normal ☐ Abnormal ☐

8. Neuropsychological assessment

Where clinically indicated, apply the Mini Mental State Questionnaire or General Health Questionnaire or equivalent.

8.1 Score.....

9. Relevant clinical findings

Note comments on any relevant findings detected in the questionnaire or examination, making reference to the requirements of the standards outlined in the AFTD guidelines.

10. Assessment

Which standard did you assess your patient against in the AFTD?

Private ☐ Commercial ☐

Treating doctor's full name (please print)

Signature

Date of examination

Your recommendation regarding your patient's medical fitness to drive should be provided on the *Medical Certificate for Motor Vehicle Driver* (form F3712)

Important: Please do not send this completed assessment to the department as it should be retained by you and form part of your patient's medical file. Your recommendation regarding your patient's medical fitness to drive should be recorded on the *Medical Certificate for Motor Vehicle Driver* (form F3712).