



Regional Job Seekers Public Transport Concession Card Replacement Application

Please type in fields provided or print and complete in capital letters using black or blue ink. All fields marked with * are mandatory.

Job seekers in regional Queensland (outside of the go card network) must complete this application form to replace their lost or stolen regional public transport concession card. Before completing this form, check that you meet all eligibility criteria.

Eligibility criteria

To be eligible to travel on a public transport concession outside of the go card network, an applicant must:

- reside in Queensland at all times of eligibility, be a job seeker and receiving Newstart or Youth Allowance (job seekers only) from the Commonwealth Government.

What you need to do

Step 1 - Complete Part A of this form

Step 2 - Email this form to: info.qld@abcorp.com.au

Step 3 - Once TransLink confirms you are eligible, a regional public transport concession card will be posted to you within 14 business days of receipt of your application.

You must carry your regional concession card and valid current photo ID at all times, to purchase and travel on concession fares.

Privacy statement

The Department of Transport and Main Roads abides by the *Information Privacy Act 2009*. The personal information collected will be used to assess your eligibility for subsidised travel under the authority of the *Transport Operations (Passenger Transport) Act*. Relevant information will be verified against the records of Centrelink and approved applicant details will be provided to the contracted concession card supplier for production of a concession card. The personal information collected during this application will not be disclosed to any other third party, without your consent unless required or authorised to do so by law.

Creating a digital signature

In Part A overleaf, you are required to add a digital signature. To create a digital signature using Adobe Acrobat Reader DC (free download):

1. select Fill and Sign from the Tools menu
2. in the choices, click on the pen symbol/Place Signature
3. select Draw my signature in the new screen/menu, write your signature with your mouse/trackpad/stylus (you can clear the screen and start again as many times as you like) and click apply when finished. Alternatively, you can add an image of your scanned signature (click on image).
4. your written/scanned signature will appear on screen and you can move it to the signature box provided.

It is an offence under the:

- *Criminal Code Act 1899* to dishonestly provide information with the intent to defraud. The maximum penalty may include 10 years imprisonment
- *Transport Operations (Passenger Transport) Act 1994* to state anything or give a document to an authorised person if you know it contains false or misleading information.

Please note: the Regional Public Transport Concession Card is not valid for travel in South East Queensland (SEQ) within the go card network. For details on how to travel in SEQ, visit translink.com.au.

* I declare I am currently a job seeker

Part A - Applicant details

Please type in fields provided or print and complete in capital letters using black or blue ink. All fields marked with * are mandatory.

* Title

Mr Mrs Miss Ms

Other - please specify

* Family name (please print in capital letters)

Given name/s

* Date of birth

 / /

* Centrelink Customer Reference Number (CRN)

* **Benefit type** (choose one)

Youth Allowance New Start Allowance

Residential address

* Unit/number * Street

* Suburb/town

* State

* Postcode

* Postal address

(if same as residential write 'as above')

Address/Post Office box number

* Suburb/town

* State

* Postcode

* **Phone number** (mandatory to supply one number)

Home number

Work number

Mobile number

* Email address

I authorise:

- the department to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink customer details and revalidate my eligibility on a (weekly/fortnightly) basis to enable the business to determine if I qualify for a public transport concession
- the Australian Government Department of Human Services to provide the results of that enquiry to the department to provide a public transport concession.

I understand that:

- the Department of Human Services will disclose personal information to the department and their approved supplier including my CRN/date of birth/payment type/payment status to confirm my eligibility for a public transport concession
- this consent, once given, remains valid while I am a customer of the department unless I withdraw it by contacting the department or the Department of Human Services
- if I withdraw my consent, I will not be eligible for the concession provided by the department.

* I agree

Applicant's signature

Office use only

No not eligible

Yes eligible - issue concession card

Processed date (dd/mm/yyyy)

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Expiry date (dd/mm/yyyy)

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