



Totally and Permanently Incapacitated/Extreme Disablement Adjustment Veteran Travel Card New Application

Information

The Totally and Permanently Incapacitated/Extreme Disablement Adjustment Veteran Travel card (TPI/EDA Veteran Travel card) entitles the holder to unlimited free travel on:

- TransLink bus, train, ferry and tram services in South East Queensland, excluding Airtrain
- TransLink and qconnect urban bus services in Regional Queensland
- ferry services in Regional Queensland that offer government subsidised concessions.

The TPI/EDA Veteran Travel card must be presented when using an approved public transport service or upon request by an authorised person or driver and must be carried by the holder at all times when travelling.

TPI/EDA veterans are entitled to one free return trip each fortnight on Queensland Rail long distance rail services. You will still need to make a booking by contacting Queensland Rail Travel services on 1800 872 467.

To be eligible for a TPI/EDA Veteran Travel card

You must hold a Department of Veterans' Affairs (DVA) Veteran Card (gold) issued by the DVA that shows the initials TPI or EDA with the DVA file number beginning with the letter 'Q'.

The TPI/EDA Veteran Travel card is not transferable and public transport entitlements do not extend to spouses, dependants or carers.

How to apply

1. Please complete your personal details.
2. Provide a photocopy of your DVA Veteran's Card (gold) that may contain the initials TPI or EDA verified by an authorised witness. An authorised witness must declare, sign and date the photocopy of the DVA Veteran Card (gold) as follows: *I certify that this is a true photocopy of the original DVA Health Card or gold Veteran Card that is embossed (TPI or EDA) in my presence.*
3. Provide two passport size photographs with the following specifications:
 - be no more than six months old
 - be passport size, which is 45-50mm high and 35-40mm wide
 - be in colour, printed on photo-quality paper using a high resolution
 - have a plain, light coloured background
 - show the applicant's head and top of shoulders
 - show the applicant looking directly at the camera
 - On the reverse side of one photograph, an authorised witness must declare, sign and date as follows: *I certify that this is a true photograph of (insert applicant's full name) the person in my presence.*
 - Attach using a paperclip if required - do not staple.

Submitting your application

Please post your form, photographs and photocopy of your DVA Veteran Card (gold) to:

TPI/EDA Veteran Travel Card
Locked Bag 1414
DANDENONG SOUTH VIC 3164

Please allow at least 15 business days to process the application. If your application is successful, allow further time for your card to be delivered. You will be notified by mail if your application is unsuccessful. For further information about the progress of your application, please phone 1800 336 678. For more information about where to use your TPI/EDA Veteran Travel card, visit translink.com.au or call 13 12 30.

Interpreter service: 13 14 50

National relay service TTY and modem: 13 36 77

Speech to speech relay service: 1300 555 727

Paper clip your photographs here

Refer to page one for photograph specifications.

45-50mm

35-40mm

Back of one of the two photographs
I certify this is a true photograph of _____
(insert applicant's full name)
the person in my presence.

(witness' signature)
/ /
Date

Applicant's details (all fields are mandatory, please print clearly)

Mr Mrs Ms Miss Other

Family name Given name/s Date of birth

Current residential address (applicant must be a permanent resident of Queensland)

Postcode

Postal address (if same as the residential address, write 'as above')

Postcode

DVA file number Contact telephone number Email address

Applicant's declaration

I certify that the details provided by me are true and correct. I authorise the Department of Transport and Main Roads (TMR) or its agent to make reasonable enquiries to verify any details provided in this application.

If the applicant is unable to sign, a guardian/carer can sign on the applicant's behalf (must be 18 years of age or older).

Applicant's signature Date

Guardian/carer's signature Date Contact telephone number Relationship to applicant

Authorised witness of photograph and photocopy of DVA Veteran Card (gold) declaration

Please tick one box:

Justice of the Peace or Commissioner of Declarations Police officer
Medical practitioner Solicitor, barrister or judge

I declare that I meet the requirements to make this declaration. I am satisfied that the photograph witnessed by myself represents the applicant's true identity and the DVA Veteran Card (gold) is a true copy of the original card.

Full name of authorised witness Authorised witness' signature Date

Privacy statement: I agree TMR is committed to protecting your personal information in accordance with the *Information Privacy Act 2009*. With your signed consent, the personal information collected will be used by TMR for the purposes of assessing your eligibility for the TPI/EDA Veteran Travel Card and to provide you with SMS or email notifications where relevant. Apart from seeking confirmation of entitlement from relevant institutions and providing our contracted public transport business partner the necessary information for the production and delivery of the card, your personal information will not be disclosed to any other third party without your consent unless authorised or required by law. For a copy of our Privacy Statement visit translink.com.au or call 13 12 30.

Departmental use only
Card number
Issue date ____/____/____
Officer's signature