

# Release of Information Information Sheet

## What can I apply for?

You may apply for information about your driver licence, industry authority, adult proof of age (APA) card, photo identification (Photo ID) card, or marine licence indicator; for example, licence details and history.

Information about your driver licence including the type and class of licence you hold, and whether your licence is valid (not expired, suspended, or cancelled) is also available online at

<https://www.service.transport.qld.gov.au/checkdriverlicencestatus/public/Welcome.xhtml?dswid=2927>.

Details of your marine licence are available at

<https://www.service.transport.qld.gov.au/checkmarinelicence/public/Welcome.xhtml?dswid=2197>.

## Traffic history

You may apply for details of your traffic history relating to contraventions for which you have been dealt with under the relevant Act, including the recording of demerit points. You can apply for your traffic history online at

<https://www.qld.gov.au/transport/licensing/history>.

If you are a Queensland resident, you may also apply for your traffic history in person at a [transport and motoring customer service centre](#).

## Another person's information

If you are applying for information from another person's record of their driver licence, APA card, Photo ID card, industry authority or marine licence indicator; you must have the written consent of that person accompanied by the relevant application form.

Your application may take longer as the person whose information you are applying for must be contacted by the Department of Transport and Main Roads to confirm the consent given. This application will be refused if the person whose information you are applying for cannot be contacted during business hours on an Australian phone number.

## Copy of a document

To apply for a copy of a document please complete form [F4013 Application for Copy of Document Release Request](#).

## How do I apply?

### Queensland residents

#### Apply in person

- Attend your closest [transport and motoring service centre](#)
  - To apply for your licence or traffic history in person you will need to provide a completed [Release of Information Application \(F2121\)](#)
- or
  - To apply for a copy of a document you will need to provide a completed [Application for Copy of Document Release Request \(F4013\)](#)
- Bring your Queensland driver licence or present the required original [evidence of identity documents](#)
- Pay the [fee](#) (if applicable)

If your application is approved, we will provide you with the report over the counter. Requests for copies of documents will be posted to you or you may collect from the centre at a later date.

#### Apply online (traffic history only)

You can apply for your traffic history online at: <https://www.qld.gov.au/transport/licensing/history>

### Overseas or interstate applicants

#### Apply via email or post

- To apply for your licence or traffic history you will need to provide a completed
  - [Release of Information Application \(F2121\)](#)
- or
  - [Application for Copy of Document Release Request \(F4013\)](#)
- Provide [certified copies](#) of the required [evidence of identity documents](#). Please note that no originals are to be provided.
- Lodge via email to [paid\\_searches@tmr.qld.gov.au](mailto:paid_searches@tmr.qld.gov.au) or via post to:

Department of Transport and Main Roads  
Customer Services Support  
GPO Box 5232  
BRISBANE QLD 4001



Queensland  
Government

- Pay the fee (If applicable)
    - by money order if lodging by post
- or
- online through the invoice which is emailed to you once all the requirements of the emailed application are met. After you have paid, email a copy of your receipt to [paid\\_searches@tmr.qld.gov.au](mailto:paid_searches@tmr.qld.gov.au) for your information to be released to you.